

JACOB J. JACOBY

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PRODUCTION CONTROL/QUALITY ASSURANCE SUPERVISOR WITH 14+ YEARS OF INDUSTRY EXPERIENCE

PROFESSIONAL PROFILE

A highly qualified, disciplined, and solutions-focused senior production supervisor, manufacturing operator, and aviation maintenance professional offering a decade and a half of wide-spread industry training and practical on-the-job experience. Results-oriented professional with an exemplary track record of success in production control, quality assurance, operational risk management/avoidance, safety and regulatory compliance, process control/improvement, cost containment, and project management in both military and civilian environments. Recognized as a team player and performer able to successfully and efficiently resolve issues and consistently meet established goals and exceed key performance objectives. Effective motivator, mentor, and leader with a “hands-on” management style. Superior interpersonal skills with the innate ability to communicate soundly with subordinates, co-workers, and management. Proven track record in increasing organizational productivity and conformance. Exceptional investigative, analytical, troubleshooting, and problem-solving skills.

CORE COMPETENCIES

- Production Control
- Safety Systems/Inspections
- Personnel Management
- Producibility Assessments
- Record Maintenance
- Staffing & Scheduling
- Safety/Regulatory Compliance
- Operational Risk Management
- Performance Improvement
- Quality Assurance
- Operations Monitoring
- Competence Under Pressure
- Inventory Management/Control
- Technical Expertise
- Team Training/Development
- LEAN Manufacturing Techniques
- Procedure Execution
- Aircraft Systems Testing
- Preventative Maintenance/Repair
- Forecasting/Procurement
- Employee Recruitment/Retention

PROFESSIONAL EXPERIENCE

ABC Window and Door

Everett, WA

Feb.1995 - Present

Senior Production Supervisor/Assistant Plant Manager

- Oversaw all departments in conjunction with production supervisory responsibilities in the absence of the plant manager.
- Directed a full-time staff of more than fifty six (56) employees including four (4) production shifts/teams made up of fourteen crewmembers each; developed, coordinated, and spearheaded training efforts of quality assurance personnel; ensured and enforced product adherence to strict quality standards.
- Planned schedules to ensure adequate manpower coverage; instructed and mentored production supervisors, leads, and crewmembers; administered employee evaluations/assessed job performance.
- Prioritized manpower, raw materials, and production time to meet critical customer requirements; ensured critical shipping timelines met by production team.
- Facilitated the planning, development, purchasing, and scheduling for twenty nine (29) extrusion lines on a very volatile production floor; approved new products.
- Collaborated with operations maintenance personnel to ensure minimal down time of all machines.
- Oversaw quality assurance, control, and approval.

Results/Accomplishments:

- Received ten (10) promotions during tenure with company (entry level, through production, quality assurance, extrusion set up crew, set up trainer, team lead, crew lead, night crew supervisor, production lead/supervisor, to current position).
- Implemented Lean ideals resulting in greater than 25% overall scrap/waste reduction, 2002 - Present.
- Headed production-wide KAIZEN resulting in drastic reduction of machine down time; lowered “good product to good product” time from sixty (60) minutes to ten (10) minutes; documented and standardized all processes.
- 5S landlord for Production Department; developed a tool and equipment availability procedure resulting in 50% reduced set-up and preparation time.
- Crafted and instituted numerous company procedures which improved production, enhanced quality, and increased safety awareness; developed merit/award systems to garner employee support and participation of said practices.
- Recognized for containing costs, meeting stringent schedules, and profit attainment.
- Consistently improved and strengthened employee relations/retention.

PROFESSIONAL EXPERIENCE (CONTINUED)

United States Air Force Reserves McCord Air Force Base, WA July 2002 - Present
Instrument and Flight Control Journeymen/Noncommissioned Officer (446th Air Lift Wing)

- Maintained Airlift mission around the globe.
- Directed total repair effort of complex, high performance military aircraft and support equipment; served as technical expert/authority.
- Facilitated, monitored, and performed the full range of repair and testing of aircraft systems, assemblies, and surfaces including aircraft maintenance, troubleshooting, servicing/repair, and ground testing.
- Performed aircraft and component inspections, functional checks, and preventive maintenance on assigned aircraft to include phase inspection, daily inspections, pre and post flight inspections, and such special inspections as required, including fuel contamination; check oil sampling, and inspection of on-board emergency equipment.
- Removed, repaired, reassembled, and replaced aircraft components and systems.
- Led refueling, defueling, and fuel transfer efforts.
- Diagnosed and performed unscheduled maintenance on assigned and transient aircraft.
- Oversaw safety compliance/enforcement of regulatory procedures and standards; ensured aircraft documentation accuracy
- Provided detailed technical insight, guidance, and assistance; interpreted inspection findings and initiated, recommended, and implemented comprehensive course of action.
- Acted as mentor to lower ranking Airman.
- Coordinated with production control; determined need for specialist support.
- Proven track record in outstanding communication, ethics, compliance, leadership, and personal performance.

MILITARY SERVICE

Technical Sergeant (E-6), United States Air Force
July 2002 - Present

FORMAL EDUCATION/ADVANCED TRAINING/CERTIFICATIONS

Community College of the Air Force, Maxwell Air Force Base, Montgomery, Alabama
Coursework Completed Toward Associates Degree in Applied Science Avionics and
Aerospace Maintenance Management

Seminars/Workshops:

- Kaizen
- Operational Risk Management
 - Root Cause Analysis
- Sedgwick Safety Academy
 - Supervisory Mentoring

Certifications:

- CPR

References Furnished Upon Request