

GARY G. GARRISON

123 Street ▪ Orlando, Florida 99999
Cell: 111.111.1111 ▪ Email: garygarrison@msn.com

NETWORK TECHNICIAN WITH 15+ YEARS OF INDUSTRY EXPERIENCE

SUMMARY OF SKILLS

A highly accomplished, dedicated, and disciplined telecommunications professional seeking to contribute to and grow with a dynamic, progressive, and innovative organization. Recognized as a team player and a performer, consistently completing assignments on time and under budget. A troubleshooter able to effectively and efficiently resolve issues and meet and achieve challenging goals and objectives. Direct and decisive leader with a “hands-on” management style. Results-oriented individual with an exemplary track record of success in safety and regulatory compliance, quality control, customer service, and operations installation, maintenance, and repair.

CORE STRENGTHS

- *Project Management*
- *Safety Systems/Training*
- *Budgeting & Scheduling*
- *Splicing*
- *DSL, DS1, HDSL, VDSL*
- *CAT 5 & 6 Data Networks*
- *Quality Control*
- *Employee Supervision*
- *Team-Oriented Leader*
- *Planning & Development*
- *Customer Service/Support*
- *Rehabilitation*
- *Diagnose/Troubleshoot Problems*
- *OSHA Regulatory Compliance*
- *Operations Maintenance*
- *Installation, Service & Repair*
- *Defective Pair Recovery*
- *Process Control/Improvement*

TRAINING & CERTIFICATIONS

Quest Company Training

- HDSL
- DS1
- Litespan 2000 System Turn-Up and Provisioning
 - Basic Installation and Maintenance
 - Pole Climbing
 - Fork Lift Certified

Additional Training

- OSP Fiber Splicing, Trained by Light Brigade, Tacoma, Washington

KEY QUALIFICATIONS/HIGHLIGHTS OF PROFESSIONAL EXPERIENCE

- Fifteen (15) years experience as inside/outside technician installing phone systems, service, security, and CAT 5 and 6 computer networks.
- Formal industry training and widespread on-the-job experience as a Lead Technician and Project Manager.
- Strong time management skills; highly organized, self-directed, and efficient; consistently meet stringent deadlines.
- Employee supervision and project/operations management.
- Excellent interpersonal skills; team player recognized for propensity to establish and maintain solid relationships with co-workers, subcontractors, and management.
- Extensive and unparalleled customer service, support, and on-site instruction.
- Ability to quickly and appropriately troubleshoot and repair problems onsite.
- Performed duties as Outside Plant Technician; skilled in splicing, rehabilitation work, defective pair recovery, and experience working with fiber to create backbones from MDF to IDF's; trained in fusion splice fiber optic cable.
- Installation, maintenance, and troubleshooting of CAT 5 and 6 data networks, phone systems (Teleco, Toshiba, Vodavi, Intertel), auto dialers, and channel banks; tested and certified to EIA and TIA standards; established and repaired telephone plant for POTS, DSL, and HICAP Circuits.
- Coordinated job sites, ordered parts, and managed inventory.
- Directed and supervised crews of up to ten (10) employees.
- Tested and conditioned copper pairs for DSL, VDSL, and ISDN services; certified jobs.
- Removed bridge taps and load coils, repaired bad pairs, worked with testers, clec's to turn up circuits, ped rehab, dead drop removal, and replaced old defective SNI's, loop up peds, and other like equipment.

CHRONOLOGY OF PROFESSIONAL EXPERIENCE

Quest Communications <i>Network Technician</i>	Orlando, FL	Feb.2006 - Present
Mountain LTD <i>Network Technician</i>	Miami, FL	Jan. 2005 - Feb. 2006
Volt Telecom <i>Contracted Technician</i>	Corona, CA	Mar. 2001 - Jan.2005 Apr.1999 - May 2000
ECI Consulting Services, Inc. <i>Contracted Technician</i>	Phoenix, AZ	May 2000 - Mar. 2001
Advance Teleco USA <i>Lead Technician/Project Manager</i>	Riverside, CA	Jun. 1998 - Apr. 1999
Orange Coast Cable <i>Lead Technician/Project Manager</i>	Irving, CA	Oct.1997 - Jun.1998

References and Supporting Documentation Furnished Upon Request