

THOMAS T. THOMPSON

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AVIATION SECURITY PROFESSIONAL WITH 25+ YEARS OF MILITARY & CIVILIAN EXPERIENCE

PROFESSIONAL PROFILE

A highly accomplished, self-directed, and disciplined aviation security director, manager, consultant, and instructor seeking a challenging new role combining more than two decades of formal on-the-job training and experience in both a military and civilian capacity. A performer with a confirmed reputation of consistently completing missions efficiently and effectively. A troubleshooter able to successfully resolve issues and meet and achieve challenging goals and objectives. Results-oriented individual with strong qualifications in personnel development, safety and regulatory compliance, quality control, procedure execution, and performance improvement. Direct and decisive leader with “hands-on” management style. Proven track record in increasing organizational productivity and conformance. Articulate and creative problem solver serving as corporate ambassador to management, subordinates, and key internal/external stakeholders.

CORE COMPETENCIES

- Safety/Regulatory Compliance
- Staffing & Scheduling
- Project Management
- Employee Readiness/ Evaluations
- Record Maintenance
- Hazardous Materials Training
- Inventory Management/Control
- Employee Training/Development
- Curriculum Development
- Procedure Execution
- Physical Searches
- Competence Under Pressure
- Small Arms Training
- Loss Prevention
- Operational Risk Management
- Quality Assurance
- I.E.D. Training
- Investigative Proficiency
- Data Administration
- X-Ray Interpretation
- Equipment Maintenance

PROFESSIONAL EXPERIENCE

ABC Strategies Group **Baghdad, Iraq** **Nov. 2007 - Nov. 2008**
Aviation Security Training Manager / Terminal Commander

- Organized and directed a full-time staff of up to sixty three (63) screeners; developed, coordinated, and supervised training efforts; planned schedules to ensure adequate manpower coverage; administered employee evaluations, and assessed job performance.
- Trained employees in all aspects of aviation security screening including x-ray interpretation, Explosive Trace Detection (ETD), recognition of and response to of Improvised Explosive Devices (I.E.D.), and physical searches of both personnel and property.
- Presided over and managed multiple assignments and subordinates; supervised staff, enforced quality standards, and met deadlines.
- Generated I.E.D. training aids that improved the performance of local screeners.
- Prepared Third Country National (TCN) personnel for deployment as screeners to other sites and/or countries.
- Developed and maintained documentation reflecting all training received by personnel.
- Implemented and enforced International Civil Aviation Organization’s directives (Primarily Annex 17).

Key Accomplishments:

- Acquired a Computer Based Training program (CBT) that provided screeners with increased exposure to potential threats as seen on the x-ray; led to substantially improved detection rates above 90%.
- Collaborated on the Checkpoint, Baggage Screening, and Management Standard Operating Procedures (SOP) for Baghdad International Airport
- Consistently achieved results that exceeded key performance objectives.

Department of Homeland Security, TSA **Spokane, WA** **Jun. 2002 - Nov. 2007**
Transportation Security Administration, Approved Instructor/Manager

- Presided over a daily staff of up to twenty (20) checkpoint and/or baggage screening employees.
- Maintained and ensured the operational effectiveness of all equipment including the E.T.D. paraphernalia.
- Enforced proper guidelines and procedures.
- Addressed passenger and stakeholder concerns and issues.
- Authorized as an Approved Instructor for the Transportation Security Administration (TAI).
- Functioned as secondary Training Coordinator.
- One of only ten (10) TSA certified screener instructors (senior ranking).

PROFESSIONAL EXPERIENCE (CONTINUED)

- Received new hire checkpoint and baggage certifications along with enhanced explosive detection techniques.
- Versed in the On Screen Alarm Resolution Protocol (OSARP) as well as EEOC and Civil Rights regulations.

Key Accomplishments:

- Drafted numerous policy and procedure manuals primarily for training issues.
- Assisted in the creation and implementation of a program designed to document training for nine (9) airports.
- Conducted Improvised Explosive Device training and facilitated pre-recertification training to over three hundred (300) personnel (initial pass rate for recertification was 90%, ranked in the top five (5) in the nation).
- Proven track record in outstanding communication, customer service, ethics, compliance, leadership, and personal performance.

Lowe's Home Improvement Warehouse**Seattle, WA****Aug. 1996 - Jun. 2002****Loss Prevention**

- Performed daily audits to identify potential internal and external loss issues.
- Carried out spot inventories on high theft items and on items with a high potential for accounting errors.
- Reviewed purchase orders and cross-checked packing slips against bills.
- Conducted surveillance of store operations and analyzed numerous daily reports in an effort to identify internal theft; undertook covert observations as necessary.
- Administered store surveillance to detect external theft and identify potential areas of concern.
- Scrutinized and observed multiple areas to determine which items were being stolen; worked with each department to develop theft-resistant displays.
- Conducted safety walks; identified and resolved safety issues; led employee development and training efforts.
- Taught theft awareness, hazardous materials, safety, and first aid classes.

Key Accomplishments:

- Awarded lowest customer/employee injury rate out of four hundred and fifty (450) Lowe's stores, 1999.
- Detected and aided in the successful prosecution of internal and external cases of theft.
- Investigated and developed an extensive case of refund fraud involving eighteen (18) participants and over \$25,000 in one month.
- Identified a significant error in item numbers saving the store more than 7 million dollars in revenue; this same miscalculation was identified at twenty seven (27) additional stores all with a similarly high dollar figure.

United States Air Force**Saudi Arabia/Spokane, Washington****May 1972 - Jul. 1995****Operations Superintendent/Security Sergeant**

- Provided operational guidance to five (5) geographically separated sites in three (3) countries.
- Appointed to the Base Disaster Readiness Group representing Security Police.
- Primary security liaison with host nation commands (Saudi Arabia, Kuwait, and Bahrain).
- Exercised principal authority for all security and personnel issues including United States Army and Navy personnel as well as civilian workers from all deployed countries; provided customs enforcement upon arrival/departure.
- Ensured deployable personnel were trained and prepared for worldwide missions and resources were available for deployment; accountable for over one million dollars of Air Force assets.
- Conducted small arms training to over one thousand (1000) personnel.
- Supervised, trained, and carried out exercises for anywhere from sixty (60) to four hundred (400) personnel (depending on the situation and location).

Key Accomplishments:

- Promoted from an E1 Rank to an E7 over the course of tenure.
- Facilitated the repair of over four hundred (400) damaged military-use vehicles generating in excess of ten million dollars worth of needed transportation assets.
- Thwarted an international incident involving the theft of host nation property; recovered the property and prevented further escalation.
- Coordinated security for four (4) aircraft accidents, two of which occurred in Saudi Arabia.
- Led the first United States Air Force Security Police personnel deployed to Kuwait; provided security and assistance to United States and host nation operations at the initial base established after Operation Desert Storm.
- Selected alongside one other unit member by name to enhance the United States Secret Service Counter-Sniper Team for President Reagan's visit to West Germany.

PROFESSIONAL EXPERIENCE (CONTINUED)

- Presided over a contingent of thirty (30) personnel on a deployment to the United Kingdom; the operation was inspected by both higher headquarter personnel as well as host nation personnel, developed an in-depth after action report to include training methods and curriculum which was subsequently used as a guide for future deployments.
- Trained personnel on new intrusion detection equipment within twenty four hours of arrival; established a secure perimeter, trained personnel on the use of the equipment, and detected and deterred a small group of intruders attempting to damage our aircraft.
- Acted as the On Duty Flight Sergeant for one of the worst air show disasters to date; directed the response efforts of approximately five hundred (500) security personnel; dealt with over five hundred (500) casualties in a crowd of approximately 500,000; coordinated traffic control, handled the evacuation of both injured and non injured spectators, and assisted in the triage of injured patrons.
- Designed and built a low-cost field expedient alarm system used to detect and disorient persons attempting to penetrate base areas; an actual intruder was discovered when the alarm was tripped, alerting us to his presence.
- Engineered an inexpensive yet effective switchboard for field telephones to augment radio system.

MILITARY SERVICE/ADVANCED TRAINING/FORMAL EDUCATION

Master Sergeant, United States Air Force, Month 1972 - Month 1995

References and Supporting Documentation Furnished Upon Request