

SAM SMITH

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SERVICE TECHNICIAN WITH 7 YEARS OF RELATED ACTIVE DUTY EXPERIENCE

Preventative Maintenance & Repair/Safety & Regulatory Compliance/Process & Performance Improvement

PROFESSIONAL SUMMARY

A highly skilled, conscientious, and solutions-focused Service Technician offering almost a decade of wide-spread industry training, active-duty military, and practical on-the-job experience. Accustomed to working under fast-paced, high-volume, time-sensitive conditions. Ability to manage multiple responsibilities simultaneously, proactively resolve issues, and consistently meet and exceed established goals and objectives. Team-player demonstrating a high-level of accuracy and thoroughness. Recognized for capacity to work autonomously as well as collaboratively and interact effectively with all levels of staff and management. Flexible in accepting assignments and responsibility. Maintains an ongoing commitment to safety, quality, and productivity. Superior trouble-shooting, critical thinking, and problem-solving skills. Strong written, oral, and technical aptitude.

CORE COMPETENCIES

- *Service/Adjustments/Restoration*
- *Performance Appraisal/Testing*
- *Quality Assurance Standards*
- *Staff Supervision & Training*
- *Electronic Technology*
- *Parts/Assembly Analysis*
- *Installation & Calibration*
- *Safety/Regulatory Compliance*
- *Hazardous Material Disposal*
- *Resource & Staff Allocation*
- *Preventative Maintenance/Repair*
- *Blueprint/Schematic Application*
- *Design/Modification/Fabrication*
- *Process/Policy Optimization*
- *Customer Satisfaction/Support*

CERTIFICATIONS

- Environmental Protection Agency (EPA) Certified

MILITARY SERVICE/HONORS

Specialist (E-4), United States Army - Honorably Discharged: July 2009

- Army Commendation Medal ▪ Army Achievement Medal ▪ Certificates of Achievement (3)

PROFESSIONAL EXPERIENCE

ABC Company Any Town, USA Dec. 2009 - Present
Service Technician

- Oversaw and performed the total troubleshooting, testing, servicing, maintenance, and repair of store equipment including air conditioning (A/C) and commercial refrigeration systems for seven (7) facilities located throughout Jennings, Fort Polk, Derrider, Kinder, Oakdale, Leesville, and Eunice; served as technical expert/authority.
- Maintained direct oversight for facility upkeep; prioritized requests and ensured timely completion of maintenance work orders.
- Independently performed skilled work including the repair, maintenance, service, and adjustment; inspected and diagnosed equipment, components, and systems to determine necessary repair.
- Effectively identified required parts for repair, prepared estimates, and calculated time and materials.
- Participated in risk-prevention programs and trainings to ensure a safe work environment.
- Conducted monthly safety and quality audits to identify defective equipment; performed immediate repairs to eliminate safety hazards.

Selected Accomplishments:

- Referenced, interpreted, and applied information disseminated from mechanical and electrical blueprints and schematics.
- Consistently increased productivity, reduced costs, and streamlined operations.

ABC Company Any Town, USA Oct. 2006 - Aug. 2007
Chemical Transloader

Recognized as one of the largest bulk truck carriers in North America providing multi-modal technology solutions to bulk transloading operations throughout the United States, Mexico, and Canada.

- Performed preventative and reactive maintenance, troubleshooting, and calibration of all equipment in rail yard; fabricated, constructed, or modified new or special parts as needed.

PROFESSIONAL EXPERIENCE (CONTINUED)

- Conducted daily inspections of railcars, tractor-trailers, and semi-tankers to ensure safe conditions and operations.
- Prepared railcars for transportation; installed bolt-on/bolt-off fillings, connected hoses, analyzed product samples, and cleaned equipment.
- Transferred hazardous and non-hazardous materials from railcars to semi-trucks daily; managed the proper disposal of hazardous materials.

Selected Accomplishments:

- Recognized for consistently upholding safety precautions and procedures.

ABC Company

Any Town, USA

Jul 2002 - Jul. 2009

Petroleum Supply Specialist

Oversaw the reception, storage and shipping of bulk and package petroleum-based products for all units based out of Fort Lee.

- Supervised five (5) soldiers; assigned work duties, trained on proper techniques and procedures, and enforced adherence to safety precautions at all times.
- Issued and dispensed bulk fuels and water from storage and distribution facilities as requested by units.
- Managed aircraft refueling and defueling operations; employed emergency precautions to prevent harm in the event of petroleum spillage or fire.
- Demonstrated experience and thorough knowledge of equipment associated with petroleum distribution and multi-product pipeline systems; performed preventative and reactive maintenance and repairs to ensure the safe and effective operation of equipment.

Selected Accomplishments:

- Completed two (2) combat tours to Iraq.

EDUCATION

Coursework Completed Toward Certificate in Heating, Ventilation, Air Conditioning and Refrigeration (HVACR)
DeVry University - Santa Rosa, California

References Furnished Upon Request